

## Refunds

Mens Tungsten Online offers a 45-Day Customer Satisfaction Money Back Guarantee if for any reason you are not fully satisfied with your purchase! If for any reason you decide not to keep your tungsten ring, you can return it to us within forty-five (45) days from the original purchase date (date your order was placed) for a full refund, minus shipping.

## Exchanges

In order to serve our customers, we provide the most comprehensive and hassle free warranty in the industry. This policy covers any damaged rings or re-sizing of rings for the entire life of the ring! There is no limit to how many times you can take advantage of this policy and there are absolutely no hidden fees like our competitors. Remember we are the only company that will exchange your ring with free re-engraving and re-shipping included.

## Instructions

Complete all sections of the form below. Securely package your item with proper tracking and insurance information (we cannot replace lost packages). Ship to:

Mens Tungsten Online (Returns)  
 11445 E. Via Linda, Ste. 2-000  
 Scottsdale, AZ 85259

## Item You Are Returning

Order Number (If you don't have this contact us)

Item Description

Size

Reason for return/exchange:  Too Small  Too Large  Size Exchange  Damaged  Wrong Item  
 (Check all that apply)  Size Exchange  Need Engraving  Unsatisfactory Quality

What do you want to do? (Check all that apply)

Exchange Size  Exchange Style  Replace  Return  Engrave (In / Out)

Item You are Exchanging For: (if applicable)

Item Number (Write "same" if it is the same item)

Item Description

Size

Method of Payment (Required to cover any applicable difference in cost)

Visa  MasterCard  American Express  Discover  Other

Card #

Exp Date mm/yy

Signature